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| **AnhVuong Pham** | 3205 82nd Dr. NE  Marysville, WA 98270  361-648-2727  anhvpham99@gmail.com |

**Objective:** Poker dealer

**Summary of Qualification**

* 3 years excellent customer relations and communication skills
* 2 years cashier experience
* Fast-learner and multi-tasker
* Team-oriented and responsible
* Ability to write and read fluently in Vietnamese and English
* Extensive mathematical skills and knowledge
* Capable of following instruction precisely
* Detail oriented
* Dependability and integrity
* Ability to handle cash and chip transactions smoothly and accurately
* Maintain the accuracy of the bank
* Make chip exchanges correctly when exchanging money or chips
* Ensure the poker rake is taken in accordance with casino and gaming procedures
* Maintain a willingness to help areas of the poker room and do table fills while on break

**Work Experience**

**Poker Dealer**, Crazy Moose Casino, Mountlake Terrace, WA *Jul 2012 – Present*

* Deal and conduct the game at hand in accordance with department procedures
* Enforce the rules of the games
* Maintain the speed of the games by continually moving the action as necessary
* Provides prompt, accurate, and courteous service to players
* Handle table disputes expediently
* Recall and repeat betting rounds
* Maintain the integrity of the game by paying attention to moves by the players.
* Accurately perform mathematical computations
* Protects and controls game being dealt
* Conducts the games in accordance with Departmental policies and procedures, handling player transactions and notifying Poker Supervisor of any irregularities
* Advises Poker Supervisor of any player disputes or arguments that may arise during the game
* Informs Poker Supervisor of important or relevant facts regarding specific players
* Maintains a professional, friendly and courteous atmosphere providing the guest with a pleasant experience
* Provide accuracy and efficiency to guests

**Technical Assistant**, Prosource Industries Inc., Grand Prairie, TX *Feb 2011 – Jul 2011*

* Researched and quoted best prices and lead time for tooling to customers
* Managed the daily performance of computer system
* Provided instruction in proper use of hardware and software to co-workers
* Assisted with technical problems
* Maintained tools and machines

**Chemistry Technician**, Silliker, Inc., Grand Prairie, TX *Aug 2008 – Sep2009*

* Conducted Aflatoxin tests in order to ensure compliance with standards and regulation
* Prepared required reagents
* Ensured all samples meet clients’ turn-around time
* Recorded and charted positive control data
* Calibrated, cleaned and sterilized laboratory equipments
* Disposed hazardous materials

**Pizza Delivery**, Pizza Hut, Waco, TX *Dec 2006 – Jun 2008*

* Handled cash, credit cards and check transactions
* Delivered pizzas to 10 customers every shift
* Prepared pizzas

**Math & Chemistry Tutor**, Baylor University, Waco, TX *Aug 2005 – Jun2008*

* Provided tutoring on a regularly scheduled basis to students assigned by Student Athletic Services
* Created aids for tutor sessions including sample tests, quizzes, or study guides
* Tutored and assisted students individually or in small groups in order to help them master assignments and to reinforce learning concepts presented by teacher

**Teaching Assistant**, Victoria College, Victoria, TX *Jan 2005 – Aug 2005*

* Assisted 50 students during math labs
* Provided individual tutoring for students as needed
* Prepared various teaching aids such as lesson materials, charts, graphs and formula sheets

**Math, Chemistry& Computer Tutor**, Victoria College, Victoria, TX *Jan 2004 – Aug 2005*

* Provided individual tutoring at the Tutoring Center
* Created study guides and handouts
* Maintained computers at the Tutoring Center
* Assisted students with hardware and software use
* Monitored and closed Tutoring Center

**Education**

**Poker dealer certification** *July 2012*

Seattle gaming academy, WA